

A letter of confirmation will be sent to the address provided on the registration form and receipts will only be issued on request. If you have not received a confirmation letter by the day before the conference date, please contact the OHS Unit on 9275 9333. Late bookings accepted if positions vacant.

Parking

Ample parking surrounds the ANF (Vic Branch). There is two hour off street parking at the front and rear of the building and secure all-day parking sites as shown on the map below. Another option is to catch any City Loop train to Melbourne Central railway station, with a short walk or tram ride to the ANF. Tram Routes 19, 57 and 59 travel along Elizabeth Street and stop outside Queen Victoria Market.

Continuing Professional Development

This conference qualifies for CPD as defined by the Nurses Board of Victoria.

Refunds and Cancellations

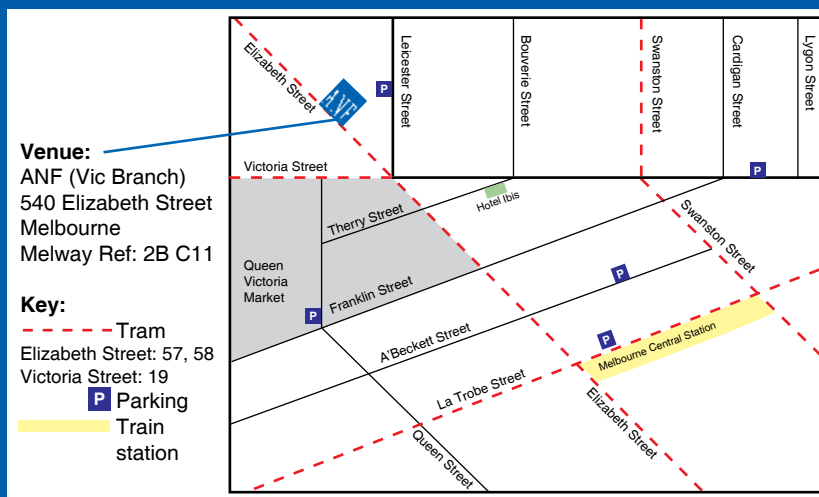
The decision to proceed with or reschedule a seminar is based on the number of participants registered. People cancelling with very late notice has necessitated the introduction of the following policy:

- (a) 10% administrative fee levied on all participants who cancel.
- (b) Over 14 days notification – Full refund less 10%.
- (c) Over 7 days notification – 70% refund.
- (d) Less than 7 days notification – 25% refund.

Disclaimer

ANF (Vic Branch) will endeavour to ensure that the speakers and content for this seminar proceed as advertised. However, unexpected circumstances may necessitate the utilization of a replacement speaker(s). ANF (Vic Branch) disclaims any liability for any errors/omissions in terms of information provided at this educational event.

Location Map



Stop the Violence Conference



**Occupational violence
it's NOT acceptable**

Thursday 20 May 2010

**ANF Conference Centre
Level 7, ANF House
540 Elizabeth Street, Melbourne**

This conference will explore violence and aggression issues relating specifically to the healthcare setting. It will be of interest to all managers and workers.

This conference qualifies for CPD as defined by the Nurses Board of Victoria.

STOP

Violence Against Nurses

Conference Program

8:45am Registration

9:00am Welcome and introduction
Lisa Fitzpatrick, Secretary, *Australian Nursing Federation (Vic Branch)*

9:15am Prevention of occupational violence in nursing - Victorian Government initiatives
The Hon Daniel Andrews MLA, Minister for Health

9:30am Treating people in challenging and difficult situations - the management of the violent patient in an emergency department
Vicky Dekraker RN ANUM, *Emergency Department, Frankston Hospital*

10:15am Morning tea

10:30am Violence protection in practice
David Grace, Deputy Chief Executive, *Melton Health*

11:00am Building better partnerships
Sgt Patrick Ryle, *Victoria Police*

12.00 Lunch

1:00pm Behaviours of concern in aged care
Professor Gerry Farrell, Associate Dean, *Division of Nursing and Midwifery, La Trobe University*

2:00pm Managing aggressive behaviours in hospitals – The national intervention campaign
Oonagh Baron, Senior Project Officer, *WorkSafe (Victoria)*

2:30pm Minimise occupational violence through environment design
Michael Vincent, *Vincent Chrisp Architects*

3.30pm Summary and Close

Registration Form

ABN 80 571 091 192

Please use block letters. Please complete all sections.

Name: _____

Position/Title: _____

Address: _____

Postcode: _____

Workplace: _____

Phone: (Work) _____ (Home) _____

(Mobile) _____

Preferred email address: _____

ANF membership number: (if applicable) _____

Cost: All registration costs include GST. Price includes morning tea and lunch.

HSR (and ANF Member) \$70 Job Rep \$70

ANF Member \$90 Non member \$125

Method of payment: (Please tick)

Cheque Credit card: Visa MasterCard

Card number: _____

Expiry date: _____ Total enclosed: _____

Cardholder's name (please print): _____

Cardholder's signature: _____

Make cheques payable to: Australian Nursing Federation (Vic Branch)

Return this form together with payment to:

Carole de Greenlaw

OHS Unit, ANF (Vic Branch)

Box 12600 A'Beckett Street PO

MELBOURNE VIC 8006

Scan and email: cdegreenlaw@anfvic.asn.au / Facsimile: 03 9275 9344

On line registration is available at: www.anfvic.asn.au/calendar/